## **Customer Support Services**

Giving Our Customers That Feeling of

## **EGBAR**

Capability – They can help me.

Competent
Organized
Intelligent
Articulate
Product Knowledgeable
Organization Knowledgeable
Empowered

## Attitude - They want to help me.

Courteous
Concerned
Listening
Intuitive
Pro-active
Responsible
Optimistic
Enthusiastic
Friendly





Technology for a New Day